

Instant 

# HPE Networking Instant On lights the way for exceptional end-of-life care at The Butterfly Hospice

Fast, secure campus networking empowers a UK hospice to deliver round-the-clock palliative care and holistic support

Based in Boston, Lincolnshire in the UK, The Butterfly Hospice is dedicated to improving the quality of life for patients facing a life-limiting illness by providing choice, care, and support in a hospice setting. Patients come to the facility for respite, symptom control, and end-of-life medical care.

The staff includes doctors, nurses, therapists, and spiritual supporters who provide personalized care 24x7 for the duration of someone's stay. The Hospice offers therapy dog visits and hosts remembrance events, including an annual butterfly release. The campus includes a clinic, kitchen, housing, and a Therapy Village, where professionals provide 1-to-1 support for patients and families with phone, video call, and face-to-face sessions in a safe, calm environment.

To provide these critical services, The Butterfly Hospice needed to expand its wireless network coverage on campus and deploy a modern Wi-Fi solution that offered cloud management.

## Seamless connectivity with secure Wi-Fi

The Butterfly Hospice consulted with Ark ICT Solutions Ltd, an IT solutions provider, to find a high-performance, secure network solution that would provide reliable connectivity for staff and patients.

"HPE Networking Instant On was a no-brainer," says Phil Callow, Managing Director of Ark ICT Solutions. "The solution works really well, and the free licensed remote cloud management is just fantastic."

  
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**Industry:** Hospice services

**Country:** UK

### Objective

Offer fast, secure, reliable networking for medical staff, caregivers, and terminally ill patients

### Approach

Chose Instant On for simple, smart, business-grade wireless networking indoors and outside

### Outcomes

- Office, therapy, kitchen, and caregiving staff fast, reliable access to business and communication applications
- Patients receiving palliative care and their loved ones have secure guest Wi-Fi
- Automatically protected with the latest security
- Easy to set up and manage the wired and wireless network at 13+ locations



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## Wi-Fi inside and out

The HPE Networking Instant On solution has provided The Butterfly Hospice campus with fast, secure, and reliable Wi-Fi, ensuring seamless connectivity for staff, visiting medical professionals, palliative care patients, and their families. Business applications, voice, and video calls are automatically prioritized for optimal performance.

For indoor connectivity, The Butterfly Hospice selected the Instant On AP22 with Wi-Fi 6, while the rugged and durable Instant On Access Point AP17 ensures reliable Wi-Fi coverage in outdoor areas. The Instant On Smart Mesh capability eliminates Wi-Fi dead spots, providing seamless connectivity throughout the campus.

To support networking for wired devices, they deployed the Instant On Switch Series 1930, which is easy to install and designed to handle bandwidth-heavy applications effectively.

The entire network is managed through the Instant On cloud portal, allowing for easy monitoring of network health and simplifying management tasks such as adding new devices or prioritizing applications.

With the HPE Networking Instant On solution, The Butterfly Hospice benefits from free software updates and no hidden subscription or licensing fees, enabling them to focus their resources on delivering exceptional, uninterrupted hospice care.

[Learn about HPE Networking Instant On solutions for small businesses.](#)

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## Solution

### Hardware

- HPE Networking Instant On Access Point AP22
- HPE Networking Instant On Access Point AP17
- HPE Networking Instant On Switch Series 1930

### Software

- HPE Networking Instant On cloud portal
- HPE Networking Instant On mobile app

### Key partner

- Ark ICT Solutions Ltd.

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